

A message from the Commissioner of Insurance Jim Donelon

Our SHIIP counselors can help sort through the confusion and find answers to your questions. The service is completely free and confidential, and no one involved will ever try to sell you anything. Please call us for assistance or to volunteer to help.

1-800-259-5300 www.ldi.la.gov



LOCAL HELP FOR PEOPLE WITH MEDICARE

This public document is published at a total cost of \$ 1,212.84. 25,000 copies of this public document were published in this first printing at a cost of \$1,161.60. The total cost of all printings of this document including reprints is \$1,212.84. This document was published by State Printing, 1201 N. 3rd St., Baton Rouge, LA 70802 to provide senior citizens with Medicare information under the authority of 42 USC 1395b-4. This publication was supported by SHIIP with financial assistance, in whole or in part, through a grant from the Administration for Community Living. This material was printed in accordance with standards for printing by state agencies established in R.S. 43:31. Printing of this material was purchased in accordance with the provisions of Title 43 of the Louisiana Revised Statues.

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Jouisiana Department of Insurance



## FREE MEDICARE COUNSELING



A program of the Louisiana Department of Insurance James J. Donelon, Commissioner

## How can SHIIP counselors help you?

If you are new to Medicare, counselors can explain how it works, what is covered and what costs you are responsible for paying.

1-800-259-5300

Anyone eligible for Medicare should know about the Senior Health Insurance Information Program (SHIIP). SHIIP offers free and confidential help with Medicare and other health insurance. Trained counselors who work through local sponsoring organizations can help answer your questions.

SHIIP counselors have no connection with any insurance company or product.

## SHIIP DOES NOT

- · Provide legal assistance
- · Make decisions for you
- Promote specific products or offer policies for sale



**SHIIP** counselors will help you understand the paperwork and statements that you receive after a doctor visit, hospital stay or other medical experience.

**SHIIP** counselors help you figure out what has been paid and what you need to pay for Medicare, hospital or clinic bills.

**SHIIP** counselors can help with claims filing or appeals if payment for a service has been denied.

**SHIIP** counselors can explain your options for private insurance should Medicare not covers all your costs.

**SHIIP** counselors can help you review long-term care insurance and offer tools to help decide if it is the right choice for you.

We want you to be informed!
Public presentations to groups and organizations on Medicare and related topics can be scheduled by calling the Louisiana Department of Insurance toll-free at 1-800-259-5300

Learn more at www.ldi.la.gov



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We are located north of the state capitol and next to the 1st Circuit Court of Appeal building on Capitol Lake.

